JONSIGNS LTD
signs of distinction

Signage Maintenance

Jonsigns is one of the UK's fastest growing sign companies with excellence in the design, manufacture, project management, installation and maintenance of corporate signs and images.

DESIGN. MANUFACTURE. INSTALL

Why choose us?

Our highly trained network of engineers and operations controllers means we can mobilise any contract at a moment's notice whilst ensuring no compromise is made to our already high standards of service. With over 25 years experience we are proud to be associated with many blue chip organisations and have a high reputation for excellence in service delivery.

We offer a range of maintenance services to suit all budgets, and more often than not tailor a contract specifically to suit. All contracts are provided a dedicated account manager designed to add value ensuring that performance objectives are exceeded, pricing is regularly reviewed and new technologies are presented.

The Facts

- **Illuminated signs are made up from electrical components all of which have a limited life**
- **Light will depreciate over time**
- **External signs are subject to most if not all of the following elements:**
  - Dirt and Grime
  - Lime scale deposits (from rain water)
  - Airborne pollutants (carbon deposits, exhaust particles)
  - Infestation from wildlife

Good signage maintenance programmes will maximise a signs life & aesthetic appeal.

4 MAINTENANCE VISITS PER ANNUM

An annual contract which includes 4 planned visits to each site per annum, spaced approximately three months apart. Two of these visits will be Major and two will be Minor visits.

Major visits comprise

- Removal of fascia panels and letter faces from illuminated signs
- Sign tested for full illumination. Any identified failed lamps, starters, control gear or cabling will be replaced as necessary to bring signage to full illumination
- Carry out further tests to illumination of signage after replacement of faulty parts to ensure full illumination
- Thorough clean of interior of signage including the reverse side of letter faces and face panels etc.
- Re-installation of letter faces and face panels
- Thorough clean to exterior of letter faces, face panels and exterior of letter casings and fascia sign boxes
- Integrity check i.e. tug test. Ensuring that all signs are safely secured

Minor visits comprise

- Visual inspection of signage to ascertain illumination failure
- Thorough clean to exterior of signage only where it has been established that there is full illumination
- In cases where illumination failure is identified, the replacement of failed components shall be constituted in line with specification for major service visit

Throughout the contract we will report on any issues detected regarding the integrity of a sign that may result in the sign not performing structurally or aesthetically.

All sites under contract are subject to a comprehensive breakdown warranty, which provides a reactive attendance for illumination failure within 4 working days.

This warranty extends to all necessary labour, access equipment and materials i.e. lamps, control gear, neon sections, chokes, starters and transformers.

Special Notes

Projecting signs, vertical signs and signs of other design shall be serviced in the same manner as described above.

Non-illuminated signage will be thoroughly cleaned on exterior only.

Signs with exterior illumination, e.g. spotlighting or overhead trough light will be serviced in line with specification for non-illuminated signage, but lighting units will be serviced in accordance with specification for illuminated signs.

2 MAINTENANCE VISITS PER ANNUM

An annual contract which includes 2 planned visits to each site per annum, spaced approximately six months apart. Both of these visits will be Major visits.

Major visits comprise

- Removal of fascia panels and letter faces from illuminated signs
- Sign tested for full illumination. Any identified failed lamps, starters, control gear or cabling will be replaced as necessary to bring signage to full illumination
- Carry out further tests to illumination of signage after replacement of faulty parts to ensure full illumination
- Thorough clean of interior of signage including the reverse side of letter faces and face panels etc.
- Re-installation of letter faces and face panels
- Thorough clean to exterior of letter faces, face panels and exterior of letter casings and fascia sign boxes
- Integrity check i.e. tug test. Ensuring that all signs are safely secured

Throughout the contract we will report on any issues detected regarding the integrity of a sign that may result in the sign not performing structurally or aesthetically.

All sites under contract are subject to a comprehensive breakdown warranty, which provides a reactive attendance for illumination failure within 4 working days.

This warranty extends to all necessary labour, access equipment and materials i.e. lamps, control gear, neon sections, chokes, starters and transformers.

Special Notes

Projecting signs, vertical signs and signs of other design shall be serviced in the same manner as described above.

Non-illuminated signage will be thoroughly cleaned on exterior only.

Signs with exterior illumination, e.g. spotlighting or overhead trough light will be serviced in line with specification for non-illuminated signage, but lighting units will be serviced in accordance with specification for illuminated signs.

1 MAINTENANCE VISIT PER ANNUM

An annual contract which includes 1 planned visit to each site per annum. This visit will be a Major visit.

Major visits comprise

- Removal of fascia panels and letter faces from illuminated signs
- Sign tested for full illumination. Any identified failed lamps, starters, control gear or cabling will be replaced as necessary to bring signage to full illumination
- Carry out further tests to illumination of signage after replacement of faulty parts to ensure full illumination
- Thorough clean of interior of signage including the reverse side of letter faces and face panels etc.
- Re-installation of letter faces and face panels
- Thorough clean to exterior of letter faces, face panels and exterior of letter casings and fascia sign boxes
- Integrity check i.e. tug test. Ensuring that all signs are safely secured

Throughout the contract we will report on any issues detected regarding the integrity of a sign that may result in the sign not performing structurally or aesthetically.

All sites under contract are subject to a comprehensive breakdown warranty, which provides a reactive attendance for illumination failure within 4 working days.

This warranty extends to all necessary labour, access equipment and materials i.e. lamps, control gear, neon sections, chokes, starters and transformers.

Special Notes

Projecting signs, vertical signs and signs of other design shall be serviced in the same manner as described above.

Non-illuminated signage will be thoroughly cleaned on exterior only.

Signs with exterior illumination, e.g. spotlighting or overhead trough light will be serviced in line with specification for non-illuminated signage, but lighting units will be serviced in accordance with specification for illuminated signs.

Our clients trust us

Jonsigns is built on reputation and some of our biggest clients have been trading with us for over 20 years.

Quality that speaks for itself.

Fast turnaround

Fully accredited

4 MAINTENANCE VISITS PER ANNUM

2 MAINTENANCE VISITS PER ANNUM

1 MAINTENANCE VISIT PER ANNUM

The work will be carried out on a rolling scale from an agreed date, photos will be taken before and after and a full maintenance report will be supplied.

On the odd occasion there may be the need for a one off call out to site to attend to a problem with the signage, for example vandalism or damage caused by adverse weather conditions. This work will not be covered in the standard maintenance schedule and will incur additional costs. This work will be priced prior to the second site visit and must be signed off by the client prior to the work commencing. This work will be invoiced separately.

For further information on any of the above, please contact our team on:

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